



Investing in the electric system = Investing in your community

At Liberty, the customers and communities we serve are our top priority. That's why we **prudently invest in the electric system to reduce the risk of wildfire in the Tahoe/Sierra region and provide safe, reliable service** to our customers.

It's also the reason why we strive to keep rates affordable while still maintaining the safety and reliability of the service we provide. **Liberty's rates are the second lowest in California**, compared to other investor-owned electric utilities.

Here's how we do it:

Wildfire mitigation investments

We proactively invest in the electric system to reduce the risk of an electrical-infrastructure ignited wildfire, to withstand wildfire that may impact the electric system, and to protect our customers and communities before, during, and after wildfire. This includes:

- Top tier vegetation management around our electrical infrastructure.
- The replacement and installation of new, more advanced hardware and equipment.
- The installation and implementation of advanced technology to better monitor and detect adverse conditions.

Affordable rates

Reliability, sustainability, and safety of our electric system requires investment, but Liberty is working hard to minimize the impacts on rates by:

- Proactively working with legislatures to gain access to the California Wildfire Fund.
- Proactively seeking and utilizing federal and state grants.
- Presenting and negotiating with underwriters all over the world to obtain optimal insurance premiums and coverage.

Financial assistance options

Liberty understands that rate increases can be challenging. We offer a variety of financial assistance programs for income-eligible customers, as well as flexible payment plans. Visit our website or contact our Customer Care team at 1-800-782-2506 to learn more.



Scan here to learn more:

